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Judith L. Volk *June 21, 2004*
 Judith L. Volk

PATENT
 Confirmation No. 6247

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Applicant(s): Chris Barnes, et al.
 Application No.: 09/973,622
 Filed: October 9, 2001
 Group Art Unit: 2672
 Examiner: Jeffery A. Brier
 For: Visual Funeral Planning System
 Atty Docket No.: HILB-702

Cincinnati, Ohio 45202

June 21, 2004

Mail Stop AF
 Commissioner for Patents
 P.O. Box 1450
 Alexandria, VA 22313-1450

AMENDMENT AFTER FINAL

Sir:

This amendment responds to a Final Office Action dated April 19, 2004.

Please amend the application as follows:

Amendments to the Specification begin on page 2 of this paper.

Amendments to the Claims are reflected in the listing of claims that begins on page 3 of this paper.

Remarks begin on page 14 of this paper.